IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Atty. Dkt. No: 6657-48200 § Title: METHOD AND SYSTEM FOR § SCHEDULING INBOUND Application No: 09/547,627 **INQUIRIES**

\$ \$ \$ \$ Patent No: 6,956,941 Examiner: BUI, BING Q Group/Art Unit: 2642

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§ § § Inventor(s): Daniel N. Duncan, et al.

STATEMENT REGARDING CHANGE FROM SMALL ENTITY STATUS

Patentee is no longer entitled to small entity status in the above-referenced patent.

No fees are believed necessary; however if any fees are required, the Commissioner is hereby authorized to immediately charge the fees or credit any overpayment to Meyertons, Hood, Kivlin, Kowert & Goetzel, P.C. Deposit Account No. 501505/6657-48200/DMM.

Respectfully submitted,

Date: May 14, 2012 By: /Dean M. Munyon/

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